

## VETERANS SERVICE DIVISION



The Arkansas Department of Veterans Affairs offers the expert assistance our veterans deserve in conducting business with the Federal Department of Veterans Affairs. We have claims specialists located in the Federal VA Regional Office at Fort Roots in North Little Rock to help you. Additionally, we have Service Officers located at the Central Arkansas Veterans Healthcare System in Little Rock and the Veterans Health Care System of the Ozarks in Fayetteville.

Our claims specialists are accredited to represent veterans, their dependents and their survivors in all actions involving the Federal VA. They are also

accredited with the American Legion, Veterans of Foreign Wars and a number of other service organizations providing the same support. You need not be a member of any of these organizations in order to receive representation. All our Service Officers are veterans and work on your case in an effective and diligent manner.

The staff of the Veterans Service Division stays current with the many legal and medical considerations involved in the claims process. They provide initial counseling and development assistance throughout the entire appeals process. Our location in the Federal VA Regional Office, with access to both the veterans claim system computer records and the reference documents that exist in the Federal Code, as well as the Federal VA and Court of Veterans Appeals decisions, ensures that we are able to provide pertinent assistance to all claimants.

County Veterans Service Officers are also available to help you in local county offices. Please see our Web site for a current listing.

### Claims & Appeals Division:

Building 65, Room 119  
2200 Fort Roots Drive  
North Little Rock, Arkansas 72114  
(501) 370-3820  
(501) 370-3829 (fax)  
*\*Bldg. 65 is located behind the hospital. Take elevator to 1<sup>st</sup> floor.*

Monday-Friday  
8:00 a.m. to 4:00 p.m.  
No appointments.  
Walk-in only.

### ARKANSAS BENEFITS

- State Veterans Cemetery.
- Two State Arkansas Veterans Homes.
- Special low cost license plates – such as Purple Heart, POW, and many others.
- Homestead and Personal Property Tax Exemption for those who meet requirements.
- Income tax exemption.
- Special Hunting and Fishing licenses for those who qualify.
- Special camping rates in State Parks for eligible veterans.
- Veterans Preference in state hiring.
- Free tuition and fees at any state supported institution of higher education to certain spouses/ widows and children.
- Special employment assistance for veterans through Department of Workforce Services.

## ARKANSAS STATE VETERANS CEMETERY

**Arkansas State Veterans Cemetery**  
1501 West Maryland Avenue  
North Little Rock, Arkansas 72120  
(501) 683-2259  
(501) 992-0162 (fax)

Monday-Friday  
7:30 a.m. to 4:00 p.m.

*A new State Veterans Cemetery at Birdeye is est. to open in 2011*

- A pre-registration application can be obtained by calling the above number or visiting our Web site.

In 1997, the 81st Arkansas General Assembly authorized the establishment of a state veterans



cemetery. On November 11, 2001, the Arkansas State Veterans Cemetery was formally dedicated to serve honorably discharged veterans and eligible dependents. The cemetery, situated on an 82 acre site, is located at 1501 West Maryland Avenue in North Little Rock. The Arkansas Department of Veterans Affairs operates the cemetery to commemorate the military service of our deceased veterans. Our cemetery system provides the visiting family and friends an atmosphere of peacefulness and dignity.

# Arkansas Department of Veterans Affairs

[www.veterans.arkansas.gov](http://www.veterans.arkansas.gov)



Fayetteville  
Veterans Home

Arkansas State  
Veterans Home

State Veterans  
Cemetery

Appeals

Claims



## ARKANSAS STATE VETERANS HOME



### PROVIDED SERVICES

- Medical Doctor on staff.
- RN's, LPN's, CNA's – 24-hour care.
- A Certified Dietician.
- Our dietetic service features a Certified Dietary Manager and kitchen staff that cooks fresh hot meals.
- Licensed Social Worker coordinating with staff for the best quality of life possible for our veterans.
- Vocational therapy for veterans.
- Activities Director providing weekly outings and activities designed strictly for our veterans.
- Security staff 24 hours daily.
- Transportation available for outings.



Founded in Little Rock in 1980, this facility provides 55 domiciliary and 61 intermediate care nursing beds.

The home provides a meaningful living environment for honorably discharged veterans. All living, dining, recreational, and medical facilities provide a safe, quality lifestyle in a modern setting.

Residents also have full access to the U.S. Department of Veterans Affairs and Central Arkansas Healthcare System. With twenty-four hour nursing service and a staff physician, medical needs are fully met. A Licensed Social Worker and an Activities Director ensure each resident has the support and encouragement they might need to promote a healthy and active lifestyle.

**Arkansas State Veterans Home**  
4701 West Charles Bussey Avenue  
Little Rock, Arkansas 72204  
(501) 296-1885  
(501) 296-1888 (fax)

### CRITERIA FOR ADMISSION

- Honorable Discharge.
- Residency in Arkansas or family living in Arkansas.
- Meet income/asset guidelines.
- Submit a current medical summary.
- Totally disabled by Veterans Administration Guidelines.
- Express a desire to reside in the Veterans Home.

### AMENITIES INCLUDE:

- 2 Whirlpools
- Free cable TV in every room
- Large fenced in yard with walking track
- Pool tables and TV area
- Exercise equipment
- Computer room
- Library
- Canteen

## FAYETTEVILLE VETERANS HOME

**Fayetteville Veterans Home**  
P.O. Box 9898  
1125 North College Avenue  
Fayetteville, Arkansas 72703  
(479) 444-7001  
(479) 695-0184 (fax)

### CRITERIA FOR ADMISSION

- Honorable discharge.
- No criminal record.
- Arkansas veterans receive priority admission, but we do accept out of state veterans.
- Applicants must complete a preadmission application.
- Spouse, surviving spouse and Gold Star parents can apply for admission (Twenty-five percent occupancy can be qualified non-veterans).

*All veterans admitted to the Fayetteville Veterans Home will have their name, branch of service, and years served engraved on a plaque placed on our Veterans Wall located on the facility grounds.*

We strive to ensure our residents have a positive experience in a comfortable atmosphere. Operating under the direction of the Arkansas Department of Veterans Affairs, we provide a supportive environment and a relaxed setting in which to live. Quality medical care and therapy are the cornerstones of our services in this 108 bed licensed Medicaid/Medicare skilled care nursing facility. In addition, we have been approved and recognized by the federal Veterans Administration as a qualified state veterans home. A benefit of being a state veterans home is that we provide RN coverage for all three shifts, 24 hours a day. This is not a requirement for private nursing homes. We also have security personnel on site 24 hours a day.



### PROVIDED SERVICES

- Hospice care.
- Respite care.
- Physical, occupational and speech therapy.
- RN, LPN, CNA care around the clock.
- A Medical Director available.
- Daily activities coordinated by a Certified Activities Director.
- A Licensed Social Worker.
- An Arkansas Department of Veterans Affairs Service Officer who assists all veterans with VA Benefits.
- Transportation available.
- Personal laundry done at no additional charge.
- Security provided 24 hours a day.

*Veterans service groups may request the use of the meeting room or outdoor patio area for special events.*